

Quality Management System

The Quality Policy of Amicus ITS Limited

Amicus ITS Limited seeks to be recognised for its thought leadership, expertise and service excellence in its approach to the challenges of a changing workforce, workplace and world in a true 24x7 environment.

To achieve this aspiration, Amicus ITS Limited is building, and growing, a resilient and sustainable organization, specializing in around-the-clock managed services and technology solutions for the mid-tier corporate and public sectors, with particular emphasis on government and healthcare.

The Senior Management of Amicus ITS Limited is committed to implement, comply with, and continually improve an effective, documented, management and quality system in the form of an ISO 9001:2008 Quality Management System. This Quality Policy, the Quality Manual, associated Procedures and controls are mandatory for all staff.

Amicus ITS Limited has introduced procedures that will set and review measurable quality objectives. Senior Management will determine and provide the resources required and seek to ensure all staff members are happy, motivated and fully engaged in improving the business.

Amicus ITS Limited will seek to identify opportunities to:

- a) satisfy and enlarge its customer base, enhancing long-term profitability*
- b) establish a reputation for product and customer service excellence,*
- c) develop the Amicus ITS Limited brand as a voice of authority in its chosen market sectors,*
- d) achieve continual process improvements and operational efficiencies*
- e) be the employer of choice for talented individuals along the South Coast*

Signed



Steve Jackson, Managing Director

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